At the end of February, we have had home club members cancelled. These players will remain as marked for cancellation until the March 31st update, if you want any of your home club members to continue as marked for cancellation.

We have now just completed the first end of February update, with no apparent problems encountered. There was a minor glitch during the month, when some registration cards were sent out with your correct Masterpoint awards showing but your rank was ‘Nil Master’, regardless of what your awards were. This bug has now been fixed, and when you receive your 2012 registration cards, your correct rank will be shown on that card. The 2011 ‘buggy’ cards will not be re-issued.

ANNUAL CANCELLATIONS

The Home Membership Cancellations forms were all emailed (or mailed) to you in early February. Unless you are one of the 9 clubs without an email contact, I cannot stress enough, that these forms are for your own internal use (if you wish). The Centre does not want them back! Instead, you should simply log on to the website, and via the Player Cancellations option, under the Clubs Only section, you should enter your cancellations directly. There is no need to return the form to the Centre, you can do it all online now.

THE NEW SYSTEM

Well, the new system has now been running for a couple of months, and the vast majority of feedback has been positive, and very encouraging.

We have now just completed the first end of February update, with no apparent problems encountered. There was a minor glitch during the month, when some registration cards were sent out with your correct Masterpoint awards showing but your rank was ‘Nil Master’, regardless of what your awards were. This bug has now been fixed, and when you receive your 2012 registration cards, your correct rank will be shown on that card. The 2011 ‘buggy’ cards will not be re-issued.

At the end of February, we have had clubs already mark for cancellation 661 of their home club members. These players will remain as marked for cancellation until the March 31st update, when these home club members will be cancelled.

REMEMBER, you must have entered your cancellations prior to the March 31st update, if you want any of your home club members cancelled. Otherwise you will be invoiced for members who are no longer a member of your club, and thereby incur unwanted expenses. This cannot be reversed, and your club will have to pay. So make sure you have your cancellations all sorted before the end of March.

FACTS & FIGURES

In our second month of operation with the new system we processed 383 batches (vs. 335 in January). Which consisted of 343 (vs. 300) batches submitted by clubs, and 40 (vs. 35) events submitted by State Masterpoint Secretaries, the Gold Point Coordinator or the Centre itself.

We also had 259 (vs. 273) new players registered in the month, 159 (vs. 130) players activated, 208 (vs. 179) players transferred from one club to another and unfortunately 48 (vs. 45) players were deleted.
At the end of February we had 337 (vs. 335) registered ABF clubs across Australia. We have now had 283 (84%) of clubs log onto the website, up from 251 (75%) in January. We also now have 328 of our clubs with an email contact, so only 9 clubs remain using the old paper system.

**UNPAID INVOICES**
The new online unpaid invoices feature seems to be a popular hit with the clubs, with nearly all clubs now being financial with the Centre. Clubs also seem to be paying their outstanding invoices more promptly as well. Maybe the Club Masterpoint Secretaries are pestering their Treasurers to settle their accounts, as they see the outstanding amount each time they log onto the system! Remember you have up to 90 days to pay any invoice before a late fee may be applied.

For those few clubs that have outstanding fees well past the 90 days, you must be financial before the March 31st update, otherwise ALL your home club members may not be renewed in that update, but cancelled instead! So, if you do not want a lot of unhappy members, you need to become financial with the Centre in the next few weeks.

**SEMINAR PRESENTATION**
After the successful hosting of two presentations by the developer (Peter Busch) on the new system during the Summer Festival, there was an even bigger and better session held during the Gold Coast Congress. The room was ‘packed to the rafters’, and we had to order up more chairs! Some Club Masterpoint Secretaries travelling down from Brisbane just for the presentation. Hope it was worth the trip, and that all attendees went away wiser and happier.

**DUPLICATES**
In January we ended up with 9 confirmed duplication of existing ABF registered players by various clubs. In February, unfortunately, this increased to 17 confirmed duplicates, and 1 possible (still to be confirmed).

**PLEASE BE CAREFUL AND ALWAYS CHECK!**

**EMERALD GRAND MASTER**
Bobby Richman is not so lonely these days! Congratulations to Pauline Gumby who has now joined Bobby Richman as an Emerald Grand Master with more than 10,000 masterpoints. Pauline is the first woman, and the second ever Australian to achieve this master rank of Emerald Grand Master. In the just completed February update, Pauline was promoted from Gold Grand to Emerald Grand Master with 10,019.21 masterpoints in total. What an achievement, and well done!!!

**FEE INCREASE FOR 2012**
Don’t forget, there will be a small increase in masterpoint levies as at 1st April 2012. The increase is shown in the following table, with all figures inclusive of GST.

<table>
<thead>
<tr>
<th>Masterpoint Grades</th>
<th>2011</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grades A3, B3, B4, B5</td>
<td>$1.76</td>
<td>$1.85</td>
</tr>
<tr>
<td>Grades C, D, E, F</td>
<td>$1.65</td>
<td>$1.75</td>
</tr>
<tr>
<td>Grades B4c, B4s, B5i</td>
<td>$1.35</td>
<td>$1.40</td>
</tr>
<tr>
<td>Grades A, A2, B</td>
<td>$1.16</td>
<td>$1.20</td>
</tr>
</tbody>
</table>

If you do not want to be charged at the higher rate, you will need to make sure you get all your awards to the Centre in time for the March 31st update. If you submit your first quarter awards after that date, they will be charged at the higher rates.

**CLUB REPORTS**
If your club has a registered email address, your normal monthly Congress Report (the old pink report), the Rank Promotions Report (the old blue report) and this Newsletter will all be emailed to you. These are the only monthly reports you can expect to receive if any of your home club members played in any congresses etc, or achieved a new Master Rank in the last monthly update. Other reports like your Club Ranking Report, Intra-Club Report, Club Invoices (red and green club points, and player activities) etc, will be emailed to you each quarter. All just like before. You quarterly statement will also still be sent on a quarterly basis. But things like Registration Cards and Promotion Certificates will be posted to you, as they are printed on special paper. For those handful of clubs without an email contact, don’t worry, all your reports will still be mailed to you at the postal address we have on file for your club.

**SUBMITTING AWARDS**
When you are submitting your club B4c or B5i red points to the Centre, just like before for those participating states and territories, you must include your Authorisation Number(s) (AN) to cover the total amount of red points you want processed. If there is no AN supplied, or the AN supplied is insufficient to cover the awards submitted, then your batch cannot be processed. If your batch is submitted late in the month, this may cause your batch to miss the monthly update.

Remember, you can only upload a valid masterpoint file. I have seen some clubs are still trying to upload .txt, .htm, .dat, .com, and even some files without any extension at all! Whilst you are now able to name your files whatever you like, you MUST use only a valid masterpoint file extension (mp1, mp2, mp3, mp4, mp5, grn, red, gld, rag, gar), and the file must be a valid masterpoint file, with the correct file structure.

**MONTHLY UPDATE**
VERY IMPORTANT: The next monthly update deadline is midnight on the 31st March 2012.

It is your last chance to have your annual cancellations submitted for 2012. There is nothing that can be done if you miss this deadline, so make sure you have your awards, memberships and cancellations all submitted in time for the update.

All your members 2012 registration cards will be mailed to your club in early April.

Congratulations to Pauline and Bobby Richman for their feats. For those of you still trying to get your annual cancellations submitted, or those of you who still have emails on file for your club reports, please make sure your reports and your cancellations are submitted as soon as possible.